Boundaries for Bots

🔥

Safer Slack Integrations

Who?

- Sonya Mann, @sonyaellenmann
- Exolymph, a cyberpunk newsletter: exolymph.news
- Cyberpunk Futurism chat group: exolymph.news/chat
  - ~90 members, roughly half are active
  - ~10 hanging out every day
  - Average Slack team size is 8-9 (source: Stewart Butterfield in a 2015 Fast Company article)
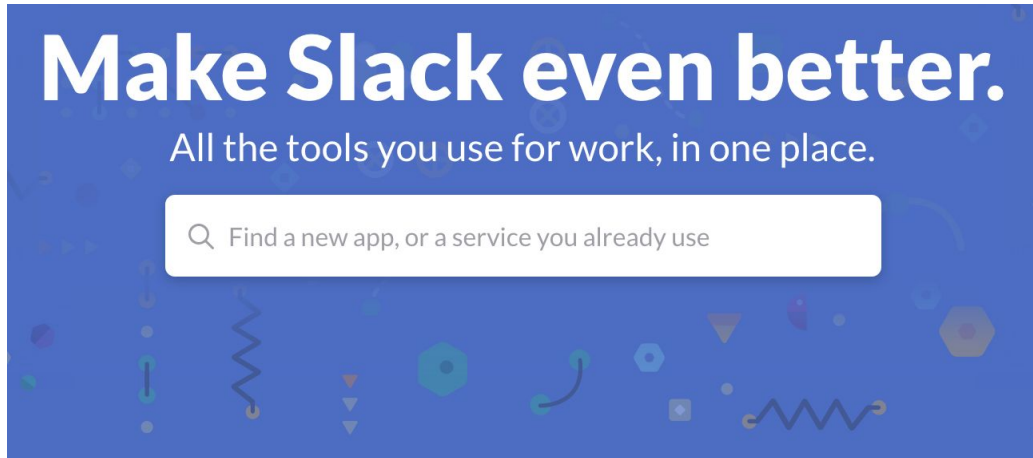
Admins & Integrations

- Admin usually installs integrations

- Often found through Slack's directory

- Usually looking for something specific

Make Slack even better.

All the tools you use for work, in one place.

Find a new app, or a service you already use

User Safety?

- Risk reduction

- Clear use instructions

- **Eliminate uncertainty**

Blocking points:

- Integration's exterior landing page

- No permission priming

A/B test different options!

This will allow Grasp to:

Confirm your identity on Cyberpunk Futurism	Change teams
Add commands to Cyberpunk Futurism	Show more

Post to   Select channel ▾

Access information about your public channels	Show more
Send messages as Grasp	Show more
⚠ **Add a bot user with the username @grasp**	Show more
⚠ **Access your public channels**	Show more

Please only share your team's private information with apps that you have reviewed and trust.

After Installation

- Get in touch with use instructions

    - Basic actions

    - How to adjust settings

- Don't pop up in random places unexpectedly

- When possible use commands instead of bot users

~always empathy~